

IMPORTANT NOTICE

COVID-19 OUTBREAK – NOTICE #1

Even though our daily lives have changed in significant ways as a result of COVID-19, one thing that won't change is the Minnesota Workers Compensation Assigned Risk Plan's (MWCARP or Plan) commitment to taking exceptional care of our policyholders.

Thanks to technology, your MWCARP Servicing Carrier is fully operational and prepared to provide the high level of service you have come to expect. We also have the technology and the resources to help keep Plan policyholders covered, giving you peace of mind at this uncertain time.

Please know that the MWCARP Servicing Carriers have taken steps to ensure seamless operations and remote availability of professionals and related services. Where possible, tools are in place to provide remote services for loss control inspections, payroll audits, policy services, and claims administration.

Most importantly, we are also offering <u>billing support</u> to Plan policyholders who are financially affected by the COVID-19 outbreak, encouraging you to contact your assigned MWCARP Servicing Carrier (use this link - http://www.mwcarp.org/contactus.htm for contact information). We will continue to look for ways to help our Plan policyholders during this difficult time.